

**Hill, Pat**

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**From:** *Public Affairs*  
**Sent:** *Friday, August 15, 2003 8:37 AM*  
**To:** *Pittman, Daniel*  
**Cc:** *Whittington, Amy W.; Teague, Lauren; Hill, Pat; White, Barry*  
**Subject:** *RE: Note*

That's great. Thanks for letting us know.

Bobby

-----Original Message-----

**From:** Pittman, Daniel  
**Sent:** Thursday, August 14, 2003 10:06 AM  
**To:** Public Affairs  
**Subject:** Note

I received a phone call from a gentleman with an inquiry. After I gave him the information, he told me that The Department of Insurance (not me specifically) is the most helpful public service entity that he has ever dealt with.